

Ref. No. ICTS/GeM/2026/Pest control/01**Dated: 20/01/2026****Notice Inviting Tender**

Online GeM Bids are invited (in 2 Part system) by the Centre Director from experienced Contractors for Providing Pest Control Services at International Centre for Theoretical Sciences (ICTS) of Tata Institute of Fundamental Research at Survey No.151, Shivakote Village, Hessarghatta Hobli, Bengaluru North, 560089.

Introduction

The ICTS-TIFR campus spread across 17 acres and an off campus Hostels at Vidyanayapura, Bengaluru. It includes a soft landscape area of about 29550 sqm (landscape- 16700 sq mtr + Driveway, walkway, parking etc. - 12850 sq mtr approx) and building up a structure of 12200 Sq mt. includes Housing Gate, Utility Block (HVAC,Electrical , Civil Department), Ajantha Guest House, Residential Apartment (Cauvery, Narmada, Godavari Block), Guest House (Indus , Sutlej, Bharmaputra Block), Medical Center, Sports Center, Cafeteria, STP Block, Academic Block (H Block , A Block , G Block , Admin , Library), Seminar Block + Auditorium , 4 wheeler Parking area, 2 wheeler Parking area, Main Gate and five off campus hostel blocks

Place of service: ICTS-TIFR, Sy. No 151 ,Shivakote, Hessarghatta Bengaluru-560089 **and off campus Hostels (at No 394, 1st Main, 2nd Cross, Canara Bank Layout,Vidyanayapura Post, Bengaluru 560097)**

Please note that:

- i. Bid shall be uploaded on GeM portal.**
- ii. The rate shall be given neatly and legibly in words and figures both.**
- iii. Quoted rate shall be inclusive of all taxes, transportation, service charges etc.**
- iv. Please put seal and signature on every page of the bid**
- v. Conditional tender will be liable to be rejected**
- vi. Bidders should visit the site and familiarize themselves with the requirement before bidding.**

Scope of Work:

The Scope of work should cover approx. 41750 Sq mt. as indicated in the introduction of this tender document.

SI No	Types of measures	Areas	Recommended Frequency of Treatment	No. of months
1	Controlling crawling household insects, cockroaches, ants	Entire premises indoors, immediately adjoining swath widths outside the building areas, including drainage, cafeteria areas like kitchens, restaurants and other food handling areas, hostels and service apartments. Academic, Seminar Building and housing, Guest house and off campus hostel buildings	<p>Sprays in common areas including common wash rooms - on a fortnightly basis, Intensive treatments to all food handling areas - on a weekly basis, Sewer treatments - on a quarterly basis, Intensive Gel Bait applications to storage areas of Food handling - every month</p> <p>Disinfestation Treatment using baits, chemical spray internal - Carrying out bait treatment in the flats by using non-toxic (harmless to human beings) products. Keeping sufficient nos. of baits in each room, which should be effective till the next treatment falls due. The treatment shall aim to control household pests like cockroaches, silver fish, bed bugs, red and black ants, spiders, fleas, mosquitos, similar other crawling, flying insects and lizards. The treatment includes removal and disposal of old baits etc. Complete. If treatment is not found effective, additional treatment at no extra cost will have to be carried out. Name of the Insecticide: Imidacloprid 21% w/w plus Beta cyfluthrin 15% w/w SC.</p>	24
2	Integrated Fly Management	Immediate adjoining swath widths outside the building in specific areas prone to breeding, development including Food handling areas,	On a weekly basis in garbage dumpsters during season, on a fortnightly basis during non-season	24

		Garbage disposal, Sewage treatment plant.		
3	Integrated Mosquitos Management	Outside the building, Indoor residual spraying, misting, larvicidal treatment, fogging in common areas Frequency -	1. Larvicidal treatment against larvae (the grass root) breeding in stagnant water. Treatment in stagnated drains and stagnated ponds on a weekly basis during active season and on a fortnightly basis during lean season using a WHO approved larvicide or organic larvicide (in case of fish in ponds) 2. Foliar sprays, misting - Spraying botanical extract below foliage surrounding perimeter areas, basements in order to repel mosquitoes from their resting ground. Carried out on an alternate day basis in the evening. 3. Fogging - Using a thermal fogging medium and machine and a WHO approved insecticide, Fogging is carried out externally around buildings at dusk on an alternate day basis 4. Indoor Residual sprays in public areas on a weekly basis	24
4	Rodent management	Entire premises and hostels	Daily inspection as part of schedule	24
5	Snake Repellent services	Externally outside buildings	Fortnightly services	24
6	Removal of Beehives in an eco-friendly manner		As and when required	Lumpsum for a year
7	Man-power requirement with necessary equipment		1 technician for a 8 hour shift on site daily and weekly with support technicians as required	24

Terms and conditions:

Qualification Criteria and Technical Evaluation Methodology

Qualification Criteria:

1. EMD Submission valid up to 180 days. (Exempted to Valid MSE/startups etc as per GeM GTC Policy)
2. Valid registration certificate of the firm appropriate class.
3. Valid ESI and PF registration certificates
4. PAN Registration.
5. Valid GST registration Certificate
6. Average Annual Turnover for the last 3 years i.e 2022-23,2023-24 and 2024-25 should be at least 25 lakhs and shall be certified by Chartered Accountant.
7. The bidder should have a minimum One year of experience in the same or similar Service contract. A copy of the same should be submitted.
8. Valid ISO 9001:2015 (Quality Management) and ISO 45001 (Occupational Health & Safety)
9. The Bidder should have a valid licence for operating their business from the state's Agricultural Department or central Insecticides Board and Registration Committee. A copy of the same should be submitted in the technical bid.

Note: Any bidder/contractor who does not submit the above document or fails to meet the qualification criteria will have their bid summarily rejected and will not be considered for further evaluation under the Technical Evaluation Methodology.

Technical Evaluation Methodology

Sl. No.	Evaluation Parameter	Methodology	Maximum Marks
1	Avg. Annual Turnover from similar business in last 3 financial years i.e 2022-23, 2023-24 and 2024-25. (Copy of CA certified Accounts to be submitted)	i. More than Rs. 2 Cr – 20 Marks ii. Between Rs. 1 Cr to 2 Cr – 16 marks iii. Between Rs. 25 Lacs to 1Cr – 12 marks iv. Rs. 25 Lacs –10 marks	20
2	Manpower Service Capacity for the pest control or similar service (Max. no. of resources hired per month in a single contract in the last 3 FY i.e 2022-23, 2023-24 and 2024-25) Proof to be submitted.	i. More than 50 resources – 20 marks ii. 20 to 50 resources –16 marks iii. Below 20 resources –10 marks	20
3	Monetary value of contract (Maximum contract value of a single contract executed in last 3 FY i.e 2022-23, 2023-24 and 2024-25) Proof to be submitted	i. More than Rs. 1 Cr – 20 marks ii. 50 Lacs to 1 Cr - 16 marks iii. 25 Lacs to 50 Lacs –12 marks	20

		iv. Below Rs. 25 Lacs – 10 marks	
4	Similar Experience (Total number of different Govt./PSU Clients served in last 3 FY i.e 2022-23, 2023-24 and 2024-25). Proof to be submitted.	i. More than 5 Govt./PSU Clients – 20 marks ii. Between 3 to 5 – 16 marks iii. Between 1 to 3 – 12 marks iv. More than 1 Non-Govt/Non-PSU Clients – 10 marks	20
5	Number of Resources on Payroll (Total number of Manpower resources on the payroll of service provider) A certified copy to be submitted	i. More than 100 resources – 10 marks ii. 50 to 100 resources – 08 marks iii. Below 20 resources – 06 marks	10
6	Registered Office in Karnataka Region	i. If submitted – 10 Marks. ii. If not available – 0 Marks	10

Note:

The Bidder should submit relevant certified proof against each parameter in order to claim the marks.

The bidder who meets the qualification criteria only will be evaluated for further under technical evaluation. The bidder has to score a minimum 70 marks out of 100 in order to qualify technically and to consider for financial evaluation. The bidders who score less than 70 marks will be rejected and will not be considered for financial evaluation.

Payment Terms: On monthly basis within 15 days of submission of invoice.

Tenure and Termination:

The contract with the Centre will be for a period of 2 years initially and shall be extended for further period up to one year (3 months at a time) if the performance is satisfactory to ICTS .

However, ICTS can terminate the contract without assigning any reason whatsoever by giving a one month notice. If the service provider desires so, it can terminate the contract by giving a prior three month notice period. If the notice period is not given or if a shorter notice is given by the Contractor, the entire security deposit would be forfeited. Any other costs and / or damages incurred by the Centre to maintain the services contracted to the Contractor, on account of such short notice will be deducted from the dues payable to the Contractor, or shall be paid by the Contractor on demand if such dues fall short of such costs.

Dispute and Resolution: Any dispute or differences that may arise between the parties shall be referred to the sole arbitration of the Centre Director or his nominees. The Decision of the arbitrator shall be final and binding on the parties. The venue for arbitration shall be Bengaluru. The provisions of the Arbitration and

Conciliation Act, 1996 as amended from time to time shall apply. The Courts in Bengaluru shall have exclusive jurisdiction to deal with any or all disputes between the parties.

Scope of Work and Specifications

Pest & Rodent Control Treatment / chemical spraying / Gel Treatment / Fogging

Note:

1. All the treatments are to be **done every month** and as and when required etc. But the rates are to be quoted for a year. For example, rodent and cockroach control need to be done every month.
2. Pest Control Works approved by WHO or approved by / registered with concerned. Dept. of State Govt. and Central Insecticide Board of India.
3. Copy of the Valid Pest Control Operators License issued by Department of Agriculture, Government of Karnataka must be enclosed.
4. The contractor will submit the Material Safety Data Sheet (MSDS) for all the gels/chemicals proposed to be used by them.

General guidelines and scope of work:

1. Pest Control should aim at eradication of Cockroaches, Mosquitoes, Flies, Lizards, bedbugs, other bugs, insects etc. through application of permitted insecticides/ pesticides as per Government of India and WHO norms.
2. The Contractor has to treat all the areas inside the building / residential colonies, as necessary and/ or as decided by ICTS for treatment of ants, mosquitoes, rodents, cockroaches, bedbugs, spiders, silver fish, wasps, lizards, etc. so as to keep the premises free from pests.
3. The Pest control treatment in office areas / residential colonies should cover all the places like under the tables, chairs, almirahs, on and around the pile of files, on wooden furniture, on false ceiling, on all staircases, Ducts, drain/sewage/gutter Chambers, lift lobby, on all toilets drain ducts, on all pantry rooms, in all stores and any hidden space under the furniture and should leave no space unattended. Agencies must ensure that the pest control once done shall remain effective up to next pest control failing which it shall have to be done again without any extra cost.

The treatment for ants, cockroaches, mosquitoes, bugs / bedbugs, spiders, silver fish, wasps, lizards, etc. inside the flats should be treated preferably with Gel treatment.

The concentrated mix of gel chemical with water or any other solvent (like Biflex etc.) may be used wherever necessary inside the flats/ACT office, etc. Old chemicals/gel may be removed from the

premises at the time of fresh treatment. The material composition of the Gel treatment shall not contain any banned chemicals which are harmful for human health.

Applying the gel chemical inside the flats shall be done at strategic locations to get rid of all the household pests such as cockroaches, bugs/bedbugs, spiders, silver fish, wasps, lizards, etc.

The date and time of pest control treatment may be decided after discussion with the occupant. The treatment in flats should be carried out in the most effective manner and in a hygienic way with the best possible combination of spray/gel leaving no room for complaints from the occupants. Chemical sprays shall be used for mosquito control.

4. Rodent Control: Rodent controlling should be done as per the prescribed intervals (viz. monthly) or as per orders and instructions on the subject. The treatment should be done in such a way that it remains effective up to the next pest control period failing which the same shall have to be done again without any cost.

Rodent control treatment should be carried out by trapping, poison baits, fumigation, and glue pads depending on the location in and around the premises to keep it free of rats.

Rodent control should commence with strategic placement of bait and at suitable intervals of time to bring the rodent population under control.

1. Office Areas: Traps
2. Substation, Cable routes – poison baits, glue pads
3. Outside: Traps, Manhole, Chambers.
4. AHU/ducts/drain – poison bait

Subsequently, periodic visits / treatments should be made by the Contractor to continue baiting as per the specification and keep constant vigil on rodent population. A separate register shall be maintained for the same to assess the effectiveness of the treatment.

5. Pest / rodent control inside chambers: Contractor has to spray chemicals inside the drains, damp areas, manholes, sewer lines, etc. regularly to destroy the cockroach and mosquito breeding.

6. Necessary pest control treatment should also be carried out in vacant flats in coordination with the housing keeping/ department of the residential areas.

7. The guest houses will be treated as and when required by the ICTS. Periodicity may vary in case of guest houses, gymnasiums, dispensaries, etc. as per the requirements at site. After certification of ACTs, extra amount as per the quoted rates shall be paid for a number of extra treatments.

8. Treatment of Termites shall be carried out by the contractor/service provider as and when required by the ICTS.

9. Fogging: The fogging has to be done in the external areas for reducing the mosquito menace has to be done as and when necessary. Extra payment per treatment, but at the same rate quoted for the periodicity indicated in the tender shall be made in the whole office areas / Colony. No different rates shall be paid for extra treatments. The area of fogging shall be in the Office building and Residential Complex as and where necessary as decided by ICTS. It will be carried out in the evening hours / when the mosquitos are active.

Additional Terms and Conditions:

- 1) The Contractor **shall** adhere to all guidelines, instructions, and Standard Operating Procedures (SOPs) issued by the buyer **regarding** pest and animal control services throughout the contract period.
- 2) The Contractor shall supply and utilize all required Personal Protective Equipment (PPE) and strictly adhere to safety protocols to mitigate risks to human health, livestock, and the environment.
- 3) The Contractor should visit the premise to inspect and check the status of pest control treatment and ensure the area is free from pest/animal during the entire maintenance contract period.
- 4) The Contractor is liable to store about one month's inventory of the chemicals in the storage space. The security of chemicals/records will be the responsibility of the service provider, and the allotted space shall under no circumstance be used for any other purpose.
- 5) The manpower and supervisor should be certified pest control professionals as per the industry standards.
- 6) All the equipment (eg. Trap Boxes, Glue Traps etc.) and consumables (eg: Pesticide Spray etc.) required for the service will be provided by the service provider at no extra cost to the buyer department/ICTS.
- 7) The Buyer reserves the right to evaluate contract performance at any time and verify that all **statutory obligations** have been met, as per the contract, prior to processing payment for services provided.
- 8) The contractor should submit a monthly monitoring report as given in the **Annexure "A"** of GeM-Service level agreement (SLA) for 'Maintenance Contract' to the Buyer Department.
- 9) Penalty clauses will be dealt as per GeM-Service Level Agreement as applicable to this service/contract.
- 10) The Contractor shall supply uniform to the deployed manpower with ID card.
- 11) **The Contractor shall ensure a minimum one-week break in service for each member of the contractual or outsourced staff. These breaks must be scheduled in a staggered manner throughout the year to prevent service disruption. Personnel may be re-engaged only after a gap of at least one week. Furthermore, the Service Provider shall replace at least 30% of the total contractual or outsourced staff on an annual basis.**



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- 12) The manpower provided by the service provider shall not be deemed employees of the Buyer Department hence the compliance of the applicable acts/laws will be the sole responsibility of the service provider.
- 13) The contractor shall be the “Employer” within the meaning of different Rules & Acts in respect of manpower so deployed. The persons deployed by the service provider shall not have any claim whatsoever like employer and employee relationship against the Buyer.

For and on behalf of International Centre for Theoretical Sciences-TIFR

Sd/-

Authorized Signatory